




WARRANTY CARD

TREND WATCH

Your details:

Name: _____

Address: _____

 _____ E-Mail: _____

Date of purchase* _____

*We recommend you keep the receipt with this warranty card

Location of purchase: _____

Description of malfunction:



Model example

If after contacting the manufacturer you are requested to return the faulty product please return the completed warranty card together with it.

SERTRONICS LTD.,
45 Regal Drive
Walsall Enterprise Park
WS23 9HQ WALSALL
GREAT BRITAIN

AFTER SALES SUPPORT

86930

   00800 7877 2368

 service@protel-service.com

MODEL: AE8-MB-101, AE8-MB-108, AE8-MB-116,
AE8-MB-120, AE8-ATR-100, AE8-ATR-108,
AE8-ATR-112, AE8-STX-108, AE8-STX-112,
AE8-STX-120, AE8-STX-124, AE8-STX-128 11/2018

Hotline:
Free Hotline

Phone lines available:
Monday to Friday, 7am-7pm

The helpline number is a toll-free number, however please allow up to 10 seconds for the international connection to take place. Call rates from mobile phones may vary.

3
YEAR
WARRANTY

Warranty conditions

Dear Customer,

The **ALDI warranty** offers you extensive benefits:

Warranty period: 3 years from date of purchase.

Costs: Free repair/exchange.
No transport costs.

Hotline: Free hotline.

ADVICE: Please contact our service hotline by phone, e-mail or fax before sending in the device. This allows us to provide support in the event of possible operator errors.

In order to make a claim under the warranty, please send us:

- the faulty item together with the original purchase receipt and the completed warranty card.
- the product with all components included in the packaging.

This warranty does not cover damage caused by:

- **Accident or unanticipated events** (e.g. lightning, water, fire).
- **Improper use or transport.**
- **Disregard of the safety and maintenance instructions.**
- Other **improper treatment or modification.**

After the expiry of the warranty period, you still have the possibility to have your product repaired at your own expense. If the repair or the estimate of costs is not free of charge you will be informed accordingly in advance.

This warranty does not affect your statutory rights. In the event that a product is received for repair, neither the service company nor the seller will assume any liability for data or settings possibly stored on the product by the customer.
